

## NAAC - DVV CLARIFICATIONS

## 5.1.4. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies

2. Organization wide awareness and undertakings on policies with zero tolerance

- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

## **HEI Input:**

All of the above

DVV CLARIFICATION	HEI RESPONSE	
1. Kindly provide Minutes of the meetings of students' grievance committee.	HEI has Provided a report of Minutes of the meetings of students' grievance committee.	
2. Proof of constitution of Internal committees / Grievances Committee formation / other Committees as per UGC norms	HEI has Provided the proof of constitution of Internal committees / Grievances Committee formation / other Committees as per UGC norms	
3. Circular/web-link/ committee report justifying the objective of the metric.	<ul><li>HEI has Provided Circular/web- link/ committee report</li><li>HEI has the mechanism of redressal as documented and hosted in the HEI's Website.</li></ul>	
4. The mechanism of redressal should be available as a document and should be hosted in the HEI's Website.		



## HEI Response - Supporting Documents

Sl.No	Particulars	Link for the Relevant document
1	Minutes of the meetings of the students' grievance committee.	VIEW
2	Proof of constitution of Internal committees / Grievances Committee formation / other Committees as per UGC norms	VIEW
3	Circular/web-link/ committee report	VIEW
4	Document of the mechanism of redressal.	VIEW